

Build a Culture of Compliance

Maintaining compliance is a difficult task for EMS services because of the numerous rules and regulations they must comply with. Following these six guidelines will make for a smoother compliance journey.

LEADING VOICES

When it comes to making compliance stick in an organization, support from leadership is essential.

When managers talk the talk, everyone in an EMS service follows their lead.

SUPPORT SYSTEMS

A commitment to resources, such as proper systems and personnel, is paramount.

Compliance staff must be adept at leading efforts to maintain compliance and evaluating compliance-related risks.

WRITE ON

Put policies and procedures in writing for all employees.

Outline regulatory requirements, expectations and operational implementation strategies.

LEARNING OPPORTUNITIES

Ensure EMS employees don't have to worry about compliance.

Provide regularly scheduled training. This shows providers that they are valued.

CHECKS & BALANCES

To ensure your compliance system is working properly, plan to put your procedures through an independent review and audit.

This will reveal the successes and deficiencies of your compliance efforts.

INCREASING COMMUNICATION

Communicating information with employees about compliance-related responsibilities is a must.

Making good communication a habit keeps everyone in the know.

Learn how Relias can help your organization today.

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