

Providing Care in the Home

People serving people is the foundation of care in the home. Between the constant flux of the healthcare landscape and the nature of the work being remote and decentralized, home health and home care environments provide unique challenges and opportunities.

Relias can help your organization build a comprehensive strategy to successfully address the following challenges:



Challenge 1: Increase Efficiency

The home health and private duty home care industries are rapidly expanding, meaning two things: high opportunity for growth and increased competition amongst organizations. Be mindful of your resources and financial health by effectively navigating growth and differentiating your organization from another.

Automate orientation with an online learning management system (LMS) to save time and money.

Streamline training to save on resources by assessing an individual's knowledge to then personalize their education.

Increase communication and consistent training for all of your mobile caregivers with an online LMS.

Provide easy access to education and tools at the point of care for your commuting staff.



Challenge 2: Tackle Turnover

A lack of staff continuity affects outcomes, as well as patient and client satisfaction. Building a strong organization will require hiring and training people who can develop meaningful connections with clients while representing the organization's brand in the community. Here's how to find and keep your best staff:

Hire the best fit for your organization with healthcare's leading assessments.

Personalize onboarding by developing personalized learning plans tailored to individual learning gaps.

Promote staff wellness with modules designed to avoid employee burnout and ensure positive patient outcomes.

Build leaders by identifying those with personality traits to lead and developing their competencies.



Challenge 3: Improve Outcomes

Whether providing medical or personal care, taking steps to improve patient outcomes satisfaction in the home is of the utmost importance. Put a spotlight on your quality assurance programs and care delivery models.

Identify and address knowledge and skill gaps with personalized education to improve performance.

Minimize risk of survey dings and build a QAPI program with online tools that automate and streamline reporting.

Develop clinical and interpersonal skills with interactive education specific to providing home care.

Maximize reimbursements and position your staff and agency for success with OASIS and regulatory training.



Challenge 4: Keep Up With Regulations

With changes in federal reimbursement models, updates to home health CoPs, and the Medicare Advantage program, medical home health and non-medical home care organizations need to stay informed and ahead of regulatory changes in this evolving part of the industry.

Maintain compliance with online education

that is kept up to date with regulation changes.

Use a digital tool

that easily allows for effective management of policies and procedures to ensure corporate compliance.

Automate enrollment, delivery, tracking and reporting

of training to reduce administrative burdens and errors.

Provide unlimited access to free CEs

to help meet licensing and certification needs, as well as retain staff.

Relias offers comprehensive solutions for home health and private duty home care organizations to maximize your bottom line and improve outcomes. Our solutions are focused on training remote staff, helping you retain your best staff and partnering with you to develop effective quality assurance programs and care plan models.

Home Health and Home Care	Personal Home Care	Tools
70+ courses for care in the home	40+ courses on OSHA requirements	Relias learning management system
140+ leadership & management	30+ compliance and regulatory	Skills checklist
240+ clinical skills	Trauma-informed care	Mobile app
80+ dementia care	Job-specific functions	Requirements tracker
OASIS data elements	Dementia care	Policies and procedures management
CMAC certification	Activities of daily living	Competency tracker
Palliative care	Employee wellness	BrainSparks
IDD and behavioral health	Soft skills	Live events

We can help you improve results in every area of your business, so you can focus on providing the best care in the home.

LEARN MORE

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(877) 200-0020

