



Measure

performance measures
& identify high risk practices



Assess

staff to identify specific
areas of improvement



Teach

staff on concepts needed
to improve outcomes

Relias Clinical Solutions

Prescriptive Training for Improving Provider Performance



Focus your learning programs on activities designed to change provider practice, improve performance against clinical indicators and reduce cost exposure.

Providers whose practice patterns fall outside key performance indicators or best practices are often associated with the risk of poorer outcomes and potentially higher costs. Relias Clinical Solutions learning paths are designed to help payers mitigate this risk by providing training specifically targeted to those outlier practitioners or groups.

Relias Clinical Solutions use a science-based methodology for prescriptive learning based on achieving improvement in key performance areas. Training plans include a pre- and post-assessment to measure growth, and scenario-based learning to test competencies. Clinical Solutions can then target and assess competencies based on gaps that the performance indicators have identified.

Relias Clinical Solutions help benchmark, increase, and retain skills in targeted areas. When performance issues are identified, paths include:

- Pre-assessment of baseline knowledge
- CME and CE accredited training to develop competencies
- Simulation or scenario-based learning to test competencies
- Post-assessment to demonstrate learning

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- **Social Determinants of Health (SDoH)**

This Clinical Solutions learning path aims to provide an overview of the SDoH, an in-depth training on each pillar, a simulation where providers can practice what they've learned and see first-hand how it impacts patient outcomes, and Pro on the Go mini modules for brief refreshers on each pillar they can use in real time.

The Relias Clinical solutions approach provides an end-to-end solution to improve quality metrics.

- **Reducing Avoidable Readmissions**

As budgets continue to tighten and payers look to remove unnecessary costs for the system the use of this learning path helps ambulatory providers improve care coordination and metrics that are indicative of avoidable readmissions.

- **Preventing Opioid Misuse**

To combat the opioid epidemic, many states and some payers are requiring training on proper prescribing and misuse detection. This learning path can help address state requirements and improve care.

- **Patient Experience**

The patient experience is increasingly becoming a part of reimbursement and network management. These modules are design to improve how providers communicate with patients in a manner that is linked to measures used by CMS to determine reimbursement.

- **Collaborative Care in Primary Care**

In the primary care setting, integrated behavioral health specialists collaborate with care managers and primary care providers (PCPs) to meet patients' behavioral health and substance use disorder needs that commonly go hand-in-hand with many chronic physical conditions. These courses are designed to help understand how poor outcomes related to these comorbid conditions can be improved through collaborative care models of integration.

- **Integrated Care Clinical Solution**

Prepare your mental health providers to succeed in a value-based contracting environment with education that targets behaviors that increase costs and cause variation in outcomes within your provider network. These integrated care courses are designed for social workers, registered nurses, mental health technicians, licensed practical nurses, licensed vocational nurses, peer counselors, and doctors in mental or behavioral clinics. It is designed to teach mental and behavioral health clinicians what to do, with the integrated care model in mind, when encountering patients who have co-morbid mental health disorders and chronic health conditions.

Learn more about reducing cost exposure by making Relias Clinical Solutions available to your provider network.

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