

Integrated Care Training Solutions

Enhance service delivery and improve outcomes with coordinated, whole-person care

The Challenge

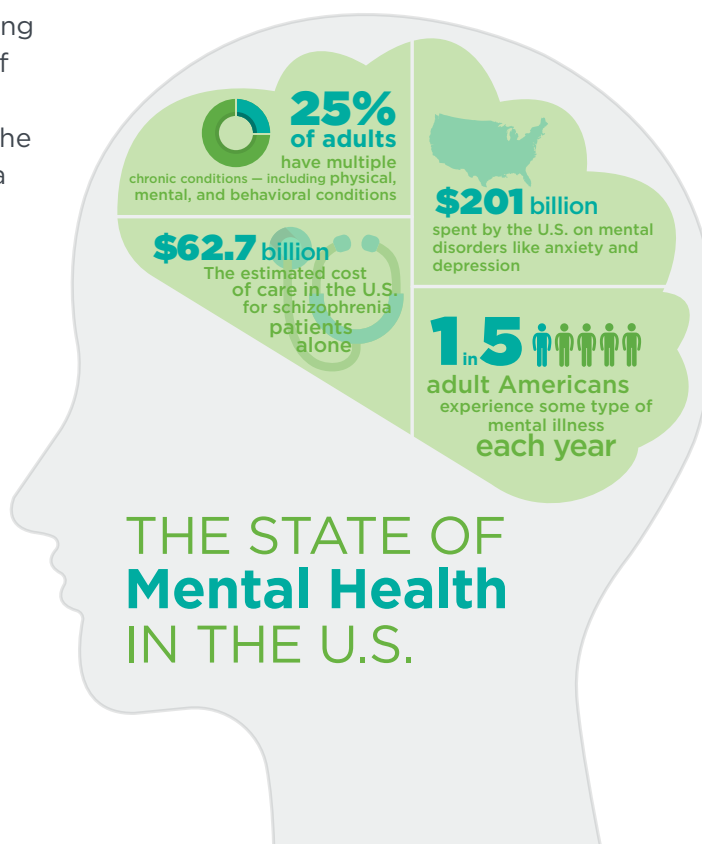
American healthcare costs have risen steadily since 1980, from 8.2 percent of our GDP to 17.1 percent (WHO, Commonwealth Fund). According to the most recent Commonwealth Fund evaluation, the United States spends the most on healthcare of all developed nations, yet ranks last in performance (Commonwealth Fund, 2017).

Integrated care models are viewed as one of the solutions to both improve care and control costs. Value-based reimbursement models and newer behavioral health regulations such as Certified Community Behavioral Health Clinics (CCBHCs) are mandating integrated care models. Research supports improved outcomes when treating complex clients with multiple medical and behavioral conditions within an integrated model of care.

Integrated care involves coordination among providers, a broad knowledge base of staff and incorporating multiple treatment modalities to provide whole-health care. The challenges for providers in implementing a new model of care include:

- Retraining staff
- Breaking down silos of care
- Coordination within an organization between different types of providers
- Care coordination externally among other organizations

Direct care staff often struggle with changing how they work, learning new conditions and implementing new treatment protocols.



The Opportunity

Healthcare providers need to be trained on integrated care models, care management techniques and must be prepared for changes in how their organizations function and deliver services. Not only does your behavioral health staff need to know behavioral health issues, they also must know basic medical conditions and treatments. In addition, medical providers need to understand the complexities of behavioral health diagnoses.

The Solution

Successful leaders are committed to creating the organizational change needed for innovating treatment and implementing integration. Create and sustain an integrated care approach at your organization through enhanced staff training and development tools.

INTEGRATED CARE TRAINING INCLUDES THE FOLLOWING:

- Assessing Integration Readiness
- Overview of Case to Care Management
- Enhancing Communication with Medical Providers and Medical Terminology
- Overview of Diabetes for Behavioral Health Professionals
- Tobacco/Smoking Cessation in Behavioral Health

GET STARTED

FEATURE	BENEFITS
1. Innovative, best in class course design	1. Real-world scenarios create a learning experience that involves practical, real-world application and BrainSparks®, post-training knowledge checks, boost memory retention
2. Industry-leading content	2. Training provided by field experts based on research and current literature reviews
3. Breadth of topics	3. A comprehensive, complete course offering that provides the behavioral health and medical topics needed for enhanced, quality service delivery
4. Assessment-driven training packages	4. Assessment-driven learning packages, Relias Clinical Solutions and learning paths, are targeted at specific types of staff delivering services in any integrated care model

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